

PRIVACY POLICY





Effective Date: April 2025

Introduction

Welcome to Green Plate Training. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit our website, engage with our services, or interact with us in any other way.

Information We Collect

We may collect the following types of information:

<u>Personal Information</u>: This includes your name, email address, phone number, mailing address, and any other information you provide when you register for our training programs, subscribe to our newsletter, or contact us.

<u>Payment Information</u>: If you make a purchase, we may collect payment information such as credit card details. This information is processed securely through our payment processor and is not stored by us.

<u>Usage Data</u>: We may collect information about how you access and use our website, including your IP address, browser type, pages visited, and the time and date of your visit.

<u>Cookies and Tracking Technologies</u>: We use cookies and similar technologies to enhance your experience on our website. You can manage your cookie preferences through your browser settings.

How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide and manage our training services.
- To communicate with you, including sending updates, newsletters, and promotional materials.
- To process your transactions and manage your account.
- To improve our website and services based on user feedback and usage patterns.
- To comply with legal obligations and protect our rights.



Disclosure of Your Information

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

<u>Service Providers</u>: We may share your information with third-party service providers who assist us in operating our website, conducting our business, or servicing you, as long as those parties agree to keep this information confidential.

<u>Legal Compliance</u>: We may disclose your information if required to do so by law or in response to valid requests by public authorities.

<u>Business Transfers</u>: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

Data Security

We take the security of your personal information seriously and implement reasonable measures to protect it from unauthorised access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is 100% secure. Therefore, while we strive to protect your personal information, we cannot guarantee its absolute security.

Your Rights

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to access and receive a copy of your personal information.
- The right to request correction of any inaccurate or incomplete information.
- The right to request deletion of your personal information.
- The right to object to or restrict the processing of your personal information.

To exercise these rights, please contact us using the information provided below.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of any third-party sites you visit.



Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website with a new effective date. We encourage you to review this Privacy Policy periodically for any updates.

Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Green Plate Training info@greenplatetraining.com
Herne Bay, Kent
01227 915201

Thank you for choosing Green Plate Training. We appreciate your trust in us and are committed to protecting your privacy.